



April 22, 2020

To our students and clients,

**Re: TRAUMA TECH TEMPORARY CLOSURE DUE TO COVID-19**

With growing global concerns around COVID-19 ("coronavirus"), I wanted to provide you with an update on our response to date and our commitment to you moving forward.

The health, safety and well-being of our staff, instructors and students is Trauma Tech's top priority and we have been following the lead of British Columbia public health authorities at this important time. Unfortunately, as things have progressed, we have decided to temporarily postpone all training to help limit the spread of the COVID-19 virus.

**We have extended our closure and have cancelled all classes up to and including May 17<sup>th</sup>, 2020.** This situation is changing quickly, and we will be reevaluating that decision on a day-to-day basis. We will be contacting every student that is currently registered for classes in this time period. Obviously, these registrations will be rescheduled at no additional cost.

Please note that all Canadian Red Cross and WorkSafeBC first aid certificates that were set to expire between March 1<sup>st</sup>, 2020 and June 30<sup>th</sup>, 2020 have been extended 90 days beyond their original expiration date.

The Trauma Tech team would like to extend our sincerest gratitude to all essential workers keeping our country going during this pandemic. And, to Doctors, Nurses, First Responders, Hospital administrative staff and cleaners, we sincerely thank you for your bravery. You are Hero's, putting your lives on the line for us, and we are truly thankful.

Again, we continue to monitor this situation closely and will provide ongoing updates as needed. We also encourage our customers to stay up-to-date through the BCCDC website: [http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel)).

We sincerely apologize for any inconvenience this temporary closure may cause.

I wish everyone the best of health as we get through this tough time together.

Thank you,

A handwritten signature in blue ink, appearing to read 'BLSTEINSON'.

Blake Steinson, President

110 – 2250 Boundary Road  
Burnaby BC, V5M 3Z3  
[www.traumatech.com](http://www.traumatech.com)

604.662.7740  
604.662.7746 fax  
1.800.351.2266 toll free